

Trakkers Sunday Trips Policy

Please read the following policy carefully. If you have questions or concerns regarding any aspect of the policy, please email sundaytrips@trakkers.ca. You may also ask your bus captain.

Advance registration: Reserve your seat online before 9:00 pm on the Thursday prior to the trip. To do so, go to trakkers.ca and log in to your account. (If you require help, download the Online Signup Instructions from the Sunday Trips page.) Note: There must be at least 32 paying adults to run a bus. Check the website message after Friday afternoon to confirm there is a trip and the destination.

Guests: Guests are welcomed. Adult friends/family can join us for up to two times. After that, we invite our guests to become a new member. Members can pre-register any number of guests and pay for their bus fare online or they or the guest can pay cash upon arrival at the bus, for up to two trips per guest per season. Guests who have used up their two reservations per season are welcome to become members or to come as standbys (see below). Members are responsible for the payment of their guests, including “no show” guests. Children must be accompanied by an adult at all times. Guests must sign a guest waiver (see Sunday Trips page for link to waiver). The waiver for a child must be signed by a parent or legal guardian.

Please know that the club never runs more than 2 buses. There may also be low attendance times during the season where a trip might be capped at one bus.

Lessons for guests: A member can sign up a guest for a lesson. Please ensure that the correct contact information for your guest is listed at registration as the Ski School Director confirms and gives important details about the lessons by email a few days before the trip.

Members who have signed up for a lesson are given priority over a signed up guest, in the event that the lesson is full and there is a waiting list.

Standbys: If there are empty seats, members who have not pre-registered or signed up for the trip, as well as non-members, may come standby. Standbys are seated on a first come, first served basis, members taking priority, after ensuring that there are seats for those who have pre-registered or signed up. Standby boarding begins at 8:50 am. Check Trakkers’ website after Friday afternoon to find out how many standby seats are available.

The Ski School director will attempt to accommodate standbys in a lesson if space is available. Standbys are not guaranteed a lesson.

Cancellation: You may cancel your reserved seat(s) from your online account any time before 9:00 pm on the Thursday prior to the trip. If you do not cancel the trip on time, or if you miss the bus, you are considered a no-show and will be charged for the missed trip (no reimbursement if you have paid online; otherwise you will be asked to pay for it when you sign up for your next trip).

Pick up location: The pick up location is on Indian Road, just north of Bloor Street West, underneath the subway overpass, by the entrance of the Keele subway station parking lot. Parking: Parking is free all day Sunday in the TTC lot behind the Keele subway station, accessed from Indian Road.

Departure from Toronto: Bus boarding starts at 8:30 am. Please arrive by 8:45 am. The bus leaves at 9:00 am sharp and returns to the same location by approximately 6:00 pm, depending on the trip destination. If you are a pre-registered guest and are not in your seat by 8:50 am, your seat may be assigned to a standby. In that case you will be considered a no-show. Several times during the season there is an earlier departure time of 8:00 am. Please keep your eye on the Trakkers' website for destination and departure updates.

Bus fares: Irrespective of the method of payment, the fares are:

Advance registration (member/guest): \$28

Standby passenger (member/guest): \$35

Child (17 and under): \$15

There are two ways to pay for your bus fare:

1. Online payment – Trakkers Ski Club prefers and **strongly encourages** online payment with advance registration. Bus fare can be paid online when you sign up for your trip. Your payment will appear on the passenger list.
 - Alternatively members can deposit some funds in their Trakkers account by providing a cheque to the bus captain on any return trip. Your credit will appear on your member's account and you can use your funds as you go.
2. Cash – To be paid to the bus captain when you board the bus.

Note: Your annual membership includes one free bus trip that will be redeemed on your first ski trip.

Trail fee: The resorts will charge anywhere from \$20 to \$30. Please check Trakkers' website on the Friday prior to the trip to find out details. Some resorts have reduced

rates for children and seniors. Since destinations may change at the last minute due to weather conditions, it is a good idea to have the maximum amount on hand.

Rentals: Most ski resorts rent both skiing equipment and snowshoes. Classic ski rentals range from \$30 to \$45 and skate ski rentals range from \$40 to \$60 for the full day. Snowshoe rental cost is in the \$15 to \$25 range. Most resorts require ID and a credit card for a deposit. If there are no rentals, you will be notified on the website message.

Lunch: Most ski resorts have lunch and snack facilities. If the lunch facilities are very limited or non-existent, you will be notified on the website message.

Return: The buses leave the ski resort at 4:00 pm in December and January, 4:30 pm in February and March. On rare occasions, such as on longer destination trips, there may be a later departure. This will be announced by the bus captains. Please be in your bus seat – in the same seat and in the same bus that you arrived in – before the departure time. Departure times are firm!

Accidents: Injuries are rare, but in case it happens, you should always carry your health card and ID. Please report any injury to the bus captain. If you are an unlucky one, we will see that you get home.

Alcohol: No alcoholic beverages are allowed on the bus.

See you on the trails!